How to Submit an IVS 360 Support Request

1 Power on your CarDAQ-Pro

Connect the DLC cable to a vehicle's OBD port or the included AC outlet adapter. Once connected, press the power button
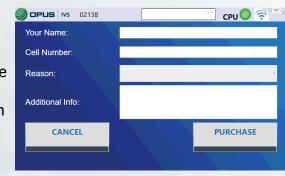
2 Tap the IVS360 Button on the Screen

to request a support session with a live Factory Trained Master Tech

3 Submit Request

Complete the information requested on the screen

OPUS IVS 02138	CPU
Your Name:	
Cell Number:	
Reason:	
Additional Info:	
CANCEL	PURCHASE

An IVS360 technician will be calling you on the number entered

A confirmation text will be sent to your phone indicating your request for support has been received
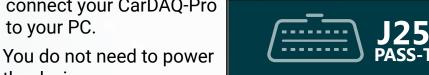

CarDAQ-Pro™
Menu

J2534 Pass-thru

Functions as a CarDAQ-Plus 3 Pass-thru device when used with your PC and OEM subscription. Use the USB cable to connect your CarDAQ-Pro to your PC.

You do not need to power the device up.

J2534 PASS-THRU

Connect a windows PC to the internet and run the application setup found at: www.opusivs.com/support/downloads

RAP Remote Assisted Programming

Your CarDAQ-Pro can be used to remotely program and calibrate vehicle modules. Contact our call center to schedule an appointment at 844-733-5274 (844 REFLASH). Per use fees apply to complete programming services.

RAP® REMOTE ASSIST PROGRAM

IVS 360

Get expert assistance from make specific OEM Dealer Master Techs. Tap the IVS 360 button to submit a request.
Per use fees apply.

IVS360™ Live Expert Support

OE Scan

A printable vehicle scan report completed remotely by a factory trained technician using OEM software. Per use fees apply.

OE SCAN

J2534 Pass-Thru
+ Remote Services Platform

VIN: 1FAFP34N65W270888

CarDAQ-Pro™

Quick Start Guide

OPUS | IVS™

BECOME AN EXPERT ONE BRAND AT A TIME

Let us do the rest for you

CarDAQ-Pro Activation

1. Customer Agreement Form

Navigate to: cardaqpro.opusivs.com or use the QR code on the right to complete an optional service agreement

You do not need an account to use your CarDAQ-Pro as a J2534 Pass-thru device

📞 **For support call (877) 888-2534 (option 4)**

✉️ **j2534support@opusivs.com**

Services Agreement

2. Optional Services

After the Optional Services Agreement form is submitted, you will receive an email with a link from Opus IVS

A copy of the Optional Services Agreement, login credentials and a link to the Customer Portal will be sent to the email provided

You may retrieve your print-out for OE Scans in the Customer Portal after this optional service has been performed

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Power Up and Go

3. Power Up

You do not need an account to use your CarDAQ-Pro as a J2534 Pass-thru device

Connect the DLC cable to the CarDAQ-Pro

Power the device by connecting DLC cable to vehicle's OBD port or the included AC outlet adapter

Press the power button

Click on the Wi-Fi icon to set up your internet connection

4. Device Login (for optional services)

Enter credentials to request services

USERNAME is the e-mail address provided in the Services Agreement

PASSWORD will be as created in the account creation step